



Pure Cornwall owner testimonials

As the owner of a property that has only been in Purecornwall's portfolio for a matter of weeks, I have been really impressed with the speed and volume of bookings on my property, which have already exceeded expectations. I particularly like the friendly, modern approach utilising online, Facebook, Twitter etc which is refreshing.

The Beach House. St Agnes

Hazel

Just felt to drop you a line so glad to hear this week's change over went very smooth.

I should be returning in the next few weeks to meet with the builder to start our expansion project so hopefully next year we will be all set for 12/14 occupancy.

Just remembered whilst walking the dogs this morning with Sergio that I never really thanked you properly for sorting out the little issue over the barbecue.

Your right Hazel people leaving dirty Barbecue's on change over day's is a real pain it's not on. Polite clear communication is always Paramount and I feel that people respect guidelines when they are conveyed clearly with a good personable attitude, (which by the way you have bundles of.)

So glad the Scottish family got to enjoy their Barbecue thanks to your thrifty shopping it was very good of you to take your own time to go and find that for me and take it round.

It gives me so much confidence that you are able to take personal responsibility for me when I am so far away.

I trust you a lot Hazel just know if the guests need something you are always welcome to oblige them in their needs.

I am so glad after the disturbing circumstances I had to go through with Cornish Gems and my team who also took their eye off the ball at the beginning of the year; I did finally decide to rent with you.

I am now sighing a huge breath of relief that all is well after all.

I am looking forward to working with you with our new improved expanded product together I now we can succeed.

Gone are the days of having to rent my house heavy discounted rates and not having a say. I also feel blessed to have found the correct balance feeling my house is still my own it's safely on loan and cared for like I would do if I was there myself. Not to mention that lovely revenue I can see that's just hit my account.

A very big thank you

See you soon

Rivavista and Casita. Lelant St Ives

To Hazel, Tania and team Pure Cornwall...

We are absolutely delighted with your professional approach to managing our precious holiday home. Thank you for everything you do for every week without any hitches. You have to be the most caring holiday company we have ever used and have managed to completely fill our summer weeks and beyond. Why we didn't use you before last year is a shame, because of our very disappointing experience, but here we are now and really very pleased indeed. We hope you enjoyed the champagne!

Malcolm & Chantelle.

Merlins Retreat, St Ives

To whom it may concern

I would have no hesitation in recommending Pure Cornwall to any prospective holiday home owner, they have been superb in their approach, they have far exceeded our expectations in terms of bookings and care of our lovely house at Mevagissey. They have certainly gone the extra mile, particularly Tania the client services manager, who has been a complete star.

Hazel Elliott the MD is passionate about her team's customer care and it certainly stands out across the board.

The Harbour Master's house, Mevagissey

I am both surprised and delighted at the number of bookings you have managed to take this year for us, given that we were so late starting due to completion dates.

I am truly impressed with your company and will not hesitate to recommend you to anyone who is thinking of buying a property in Cornwall for a holiday rental. You came with a very good reputation and I am pleased I made the right decision.

Thanks everyone involved. Bob

Trenewth.